



CANADIAN  
UNIVERSITY DUBAI

Your portal to Canadian education

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WE ARE  
THE #1 RANKED  
UNIVERSITY IN DUBAI  
for the 4<sup>th</sup> Consecutive Year

# ***First Year Student Guide***

## CUD 2025 Beyonders



# YOUR PORTAL TO CANADIAN EDUCATION

## Welcome to CUD

Congratulations on embarking on your journey as a CUD student!

This guide aims to assist you in navigating the various aspects of university life.

Our dedicated faculty and staff are committed to providing you with the support you require, whether it's academic advice, career guidance, or simply someone to talk to.



More detailed information  
is available in the Student  
Handbook, which is  
available at

 [www.cud.ac.ae](http://www.cud.ac.ae)

## Get Connected!

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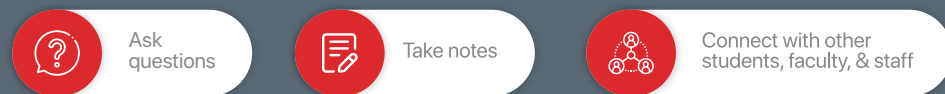


Tag us **#CUDubai** to share your journey at CUD

## Start Your Life @CUD

The real adventure begins after orientation, as you'll discover many opportunities during your university experience. Get ready for an incredible ride!

To ensure a rewarding and fulfilling academic journey, we encourage students to:



Our first-year team offers you support every step of the way! Please reach out anytime to:

 [firstyear@cup.ac.ae](mailto:firstyear@cup.ac.ae)

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## How to Get Started

### Logging in

Your student ID is your username. If you are uncertain of your student ID, please refer to the "Welcome to CUD" email sent to your registered personal email address or ask the Admission Department.

To setup your account, you should set a password as follows:

**01** Go to the student Portal.



Click Here

**02** Click on "Forgot Password".

**03** Type your student ID.

**04** Click on Phone Authentication.

**05** If the last 4 digits are not your number, please visit the Admission Department.

**06** Type the code mentioned on the screen.

**07** Type the code sent by SMS.

**08** Type the new password.

(Kindly note, your CUD login details are generated 30 minutes after you receive your student ID number, which is also your username.)

For any technical difficulties, please reach out to  [icthelpdesk@cud.ac.ae](mailto:icthelpdesk@cud.ac.ae) or visit the ICT Office.



## A guide to your portals

### Outlook 365 (email):

- Important communication and notifications from university administration and professors such as class changes or cancellations, events, registration, etc.
- Access by: \*StudentIDnumber\*@students.cud.ac.ae

### Student Portal

- Contains information such as schedule, ledger, transcript, advisor name, course registration, etc.
- Access by: Student ID number Only

### MyCUD

- Contains information regarding class materials uploaded by the professor.
- Access by: \*StudentIDnumber\*@students.cud.ac.ae

For any technical difficulties, please reach out to  **icthelpdesk@cud.ac.ae**



## Admission & conditional acceptance

Once you enter your student portal, you can view your acceptance letter which contains all the information and documents required to complete your admission process.

For any queries regarding your documents, please contact the admission department, at

 **admission@cud.ac.ae**

From the second semester, you can contact

 **ard@cud.ac.ae**

for any registration queries.



## Student ID card & its advantages

You will need your Canadian University Dubai Student ID card to check-out books from the Learning Resource Center, book a study room, take your exams, and much more. You can also use your CUD Student ID card to save money on local purchases. Refer to the following link, <https://www.cud.ac.ae/cudeals> to view the discounts and privileges you have as a holder of a CUD Student ID Card.

To apply for your student ID card, please complete the following form.



[Click Here](#)

Once you have completed this step, you will receive an email notification once your student ID card is completed.





## How to Connect with Your Community



### Student Council

The Student Council has elected student leaders who work to make university life awesome. Being on the Student Council is like being part of a tight-knit family, where you get to develop your leadership skills, make new friends, and positively impact your university community. The Student Council enjoys collaborating with university departments and organizations to create memorable events and initiatives.

If you wish to participate in the Student Council, send a message to

✉ [studentcouncil@tud.ac.ae](mailto:studentcouncil@tud.ac.ae)



### Sports

Our sports programs include:

- Football
- Volleyball
- Basketball
- Table Tennis
- Chess, and more...

For any sports-related questions, reach out to

✉ [sports@tud.ac.ae](mailto:sports@tud.ac.ae)



### Student Societies

Discover your passion by exploring a diverse range of more than 15 clubs and societies at CUD, including:

- Dance
- Music
- Wellness
- CUDcares
- Motor
- Robotics
- Psychology
- Environmental, and more.

Do you have a great idea for a new club? Get in touch with

✉ [studentservices@tud.ac.ae](mailto:studentservices@tud.ac.ae)



### Student Council



### Sports



### Student Societies





## How to Achieve Good Grades

### Academic Advising

Academic advisors provide guidance and clarification to students regarding their graduation progression plan, study plan, and academic performance. Find the name of your academic advisor at the top left corner of your student portal.

If there is no academic advisor assigned to you, please reach out to the academic support officer of the school, at <https://www.cud.ac.ae/personnel>

### Student Success Center

The Student Success Center (SSC) at CUD helps students through their academic journey. Students can visit the SSC to learn how to manage their time, develop note-taking strategies, understand assignments, and improve Maths and English skills.

Workshops are available to help students improve personal and academic skills, such as study skills, writing skills, exam-taking skills, time management, goal setting, and stress management.

 [studentsuccess@cud.ac.ae](mailto:studentsuccess@cud.ac.ae)

## Learning Resource Center

All CUD students are encouraged to use the materials available in the LRC for independent learning, research materials, or personal development.

Users can access print collections, and scholarly resources in full-text format to over 40,000 e - journals, over 200,000 e - books, over 3,200,000 intelligence reports and analyses, access country reports, thesis and dissertations, conference proceedings, videos, and many more... The library has group study rooms, quiet study areas, and open study spaces, and is equipped with computers, printers, and photocopiers.

The Learning Resource Centre provides access to its wide range of electronic resources 24/7 across the globe. Please check the Learning Resource Centre website for timings at <http://www.cud.ac.ae/lrc>

## Scholarships

The type of scholarships offered include:

- Academic Excellence Scholarship
- Financial Hardship Scholarship
- Sports Scholarship
- Special Needs Scholarship
- Special Talent Scholarship

For more information,  [scholarship@cud.ac.ae](mailto:scholarship@cud.ac.ae)



Academic  
Advising



Student Success  
Center



Learning Resource  
Center



Scholarships





CUD HUB



## Career Services & Internships



### Career Services and Internships

Career Services offers support to students to help them grow professionally and prepare for the transition from academia to the workplace.

You can benefit from the services Career Services offer, such as:

- Advising on career-related matters.
- Helping you develop your professional & communication skills.
- Get virtual feedback and advice on your professional documents (resumes, cover letters, reference pages).
- Support to secure internships or part-time and volunteer opportunities. Check out the career portal to start applying.

Create an account to get access to CUD Career Communication Page:



[Click Here](#)

For more information:  [studentcareers@cud.ac.ae](mailto:studentcareers@cud.ac.ae)

## Health and Wellness



Health Center



Counselling Center



Academic Accommodations  
Accessibility Services



## Health and Wellness

### Health Center

A general physician is available twice a week at the health center. Our nurse can assess and provide preventive care for acute and minor medical conditions.

For students with the university visa, kindly use the following link to apply for insurance.

For more information, contact: [healthcenter@cud.ac.ae](mailto:healthcenter@cud.ac.ae)



**Click Here**

### Counselling Center

CUD's Counselling Center supports students with their social-emotional needs and any personal concerns that may come in the way of their academic success, interpersonal relationships, health, safety, or overall well-being.

Email: [studentcounsellor@cud.ac.ae](mailto:studentcounsellor@cud.ac.ae)

### Academic Accommodations/Accessibility Services

If you have a documented physical disability, psychological condition, chronic illness, or other impairment, you may be eligible for special academic accommodations. We collaborate closely and uphold complete confidentiality while working with students to accommodate their unique requirements.

These accommodations may include, but are not limited to: Additional time, extension of deadlines, supplemental practice material, learning resources, assistive technology etc. For more information,

 [studentcounsellor@cud.ac.ae](mailto:studentcounsellor@cud.ac.ae)



## Academic Integrity and Code of Conduct

CUD is committed to ensuring that our faculty and students adhere to the highest professional and academic standards in terms of ethics, integrity, and behavior.

Violation of the University's code of conduct and academic integrity policies and procedures is not tolerated and will be dealt with accordingly either through a letter of warning, probation, expulsion, etc.

For more information on what constitutes misconduct, please consult the Student Handbook.

### **Unacceptable Conduct | University Premises including but not limited to:**

- Fabricating information in any form, submitting falsified material to any University office, or presenting a false statement in any University disciplinary proceeding.
- Damaging the reputation of the University through improper conduct.
- Causing deliberate or thoughtless damage or destruction to university property on or off the premises, or to the belongings of others, including but not limited to graffiti, destroying or removing advertisements.

### **Unacceptable Conduct | Academic including but not limited to:**

- Disturbing teaching activities
- Cheating on an exam
- Violating examination rules
- Plagiarizing assignments or coursework
- Partaking in academic dishonesty

### **Unacceptable Conduct | Student Safety including but not limited to:**

- Harassing, assaulting, or using physical violence against others.
- Impersonating another student with or without his consent.
- Possessing dangerous weapons such as, but not limited to firearms, on university property.

### **Unacceptable Conduct | University Property including but not limited to:**

A student commits a property offense when she/he:

- Holds, eliminates, uses, embezzles, or sells property owned by the University, or damages or vandalizes property owned by the University.

### **Smoke-Free Campus Environment**

- Canadian University Dubai is a smoke-free establishment.
- Tobacco products include but are not limited to any lighted cigarette, cigar, pipe, midwakh, dokha, bidi, electronic cigarette, or any other smoking device, along with any form of smokeless or spit tobacco such as dip, chew, or snuff.
- For more information on what constitutes misconduct, please consult the Student Handbook.



## Dress Code

Canadian University Dubai has a dress code based upon respect for the culture and religion of the UAE and applies to the Canadian University Dubai campus. This dress code applies to both men and women.

For more information on what constitutes misconduct, please consult the Student Handbook.



## So, You Want to Transfer to Canada?

**Step 01-** You will need a valid English Test (IELTS, TOEFL etc). English Tests are valid for only 2 years.

**Step 02-** You will need to research 2-3 Universities in Canada that are Designated Learning Institutes (DLI) and meet your CUD Academic Advisor to map out your courses based on your DLI selection.

**Step 03-** Book an appointment with the Transfer to Canada Office (TTCO).

**Step 04-** Apply to the University and Student Housing in Canada.

\*Students must apply via the University Website. JANUARY - FALL SEPTEMBER - WINTER.

**Step 05-** Accept your admission offer.

**Step 06-** Submit documents as required by the other University.

**Step 07-** Apply for Study Permit and Student Visa.

\*Students must apply via the Canadian Government Website as required by the University.



[Click Here](#)







## Find Your Way Around

### • Transportation

Canadian University Dubai provides scheduled bus services between student accommodations and campus. CUD also offers transportation services from Ajman and Sharjah for a fixed price each semester.

Students can also take advantage of Dubai's public transportation network. We provide shuttle buses every hour from our city walk HUB campus to Dubai Mall Metro Station.

Contact [transportation@tud.ac.ae](mailto:transportation@tud.ac.ae) should you have any questions.

### • Housing

For more information regarding accommodation  [Housing@tud.ac.ae](mailto:Housing@tud.ac.ae)

## Find Your Way Around



Campus Map



Transportation



Housing



# Canadian University Dubai

## Contact Us

Al Safa Street – Al Wasl

City Walk

Dubai - United Arab Emirates

Tel: 800 MYCUD (69283)

[apply@cup.ac.ae](mailto:apply@cup.ac.ae)

[www.cup.ac.ae](http://www.cup.ac.ae)

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INSPIRING MINDS  
TRANSFORMING LIVES