



CANADIAN
UNIVERSITY DUBAI

Your portal to Canadian education

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WE ARE
THE #1 RANKED
UNIVERSITY IN DUBAI
for the 5th Consecutive Year

First-Year Student Guide

CUD 2026 Beyonders

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Welcome to CUD



Congratulations on embarking on your journey as a CUD student.

This guide aims to assist you in navigating the various aspects of university life.

Our dedicated faculty and staff are committed to providing you with the support you require, whether it's academic advice, career guidance, or simply someone to talk to.

Start Your Life @CUD

The real adventure begins after orientation, as you'll discover many opportunities during your university experience. Get ready for an incredible journey.

To ensure a rewarding and fulfilling academic experience, we encourage students to:



1 Ask Questions



2 Take Notes



3 Connect with other students, faculty, & staff

Our first-year team offers you support every step of the way. Please reach out anytime to:

✉ firstyear@cud.ac.ae





1 Logging in

2 A guide to your portals

3 Admission and conditional acceptance

4 Student ID card and its advantages

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How to Get Started

Logging in

Your student ID is your username. If you are uncertain of your student ID, please refer to the "Welcome to CUD" email sent to your registered personal email address or ask the Admission Department.

To setup your **account**, you should set a password as follows:

| | |
|--|--|
| 01 Go to the student Portal. | 05 If the last 4 digits are not your number, please visit the Admission Department. |
| 02 Click on "Forgot Password". | 06 Type the code mentioned on the screen. |
| 03 Type your student ID. | 07 Type the code sent by SMS. |
| 04 Click on Phone Authentication. | 08 Type the new password. |

(Kindly note, your CUD login details are generated 30 minutes after you receive your student ID number, which is also your username.)

For any technical difficulties, please reach out to **icthelpdesk@cud.ac.ae** or visit the ICT Office.



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A guide to your portals

Outlook 365 (email):

- Important communication and notifications from university administration and professors such as class changes or cancellations, events, registration, etc.
- Access by: **StudentIDnumber@students.cud.ac.ae**

Student Portal:

- Contains information such as schedule, ledger, transcript, advisor name, course registration, etc.
- Access by: Student ID number Only

MyCUD:

- Contains information regarding class materials uploaded by the professor.
- Access by: **StudentIDnumber@students.cud.ac.ae**

For any technical difficulties, please reach out to **icthelpdesk@cud.ac.ae**

Admission & conditional acceptance

- Once you enter your student portal, you can view your acceptance letter which contains all the information and documents required to complete your admission process.
- For any queries regarding your documents, please contact the admission department, at **admission@cud.ac.ae**

From the second semester, you can contact:

ard@cud.ac.ae
for any registration queries.

Student ID card & its advantages

You will need your Canadian University Dubai Student ID card to check-out books from the Learning Resource Center, book a study room, take your exams, and much more. You can also use your CUD Student ID card to save money on local purchases. Refer to the following link, **www.cud.ac.ae/cudeals** to view the discounts and privileges you have as a holder of a CUD Student ID Card.

To apply for your student ID card, please complete the form **here**.

Once you have completed this step, you will receive an email notification once your student ID card is completed.



Student Council



Sports



Student Societies

The Student Council has elected student leaders who work to make university life awesome. Being on the Student Council is like being part of a tight-knit family, where you get to develop your leadership skills, make new friends, and positively impact your university community. The Student Council enjoys collaborating with university departments and organizations to create memorable events and initiatives.

If you wish to participate in the Student Council, send a message to

studentcouncil@cud.ac.ae

- Football
- Volleyball
- Basketball
- Table Tennis
- Chess, and more.

For any sports-related questions, reach out to:

sports@cud.ac.ae

Discover your passion by exploring a diverse range of more than 15 clubs and societies at CUD, including:

- Dance
- Music
- Wellness
- CUDcares
- Robotics
- Psychology
- Environmental, and more.

Do you have a great idea for a new club? Get in touch with

studentcouncil@cud.ac.ae

How to Connect with Your Community

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How to Achieve Good Grades



Academic Advising

Academic advisors provide guidance and clarification to students regarding their graduation progression plan, study plan, and academic performance. Find the name of your academic advisor at the top left corner of your student portal.

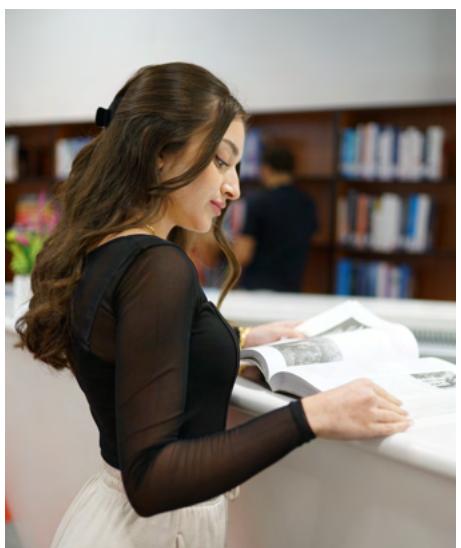
If there is no academic advisor assigned to you, please reach out to the academic support officer of the school, at www.cud.ac.ae/personnel



Student Success Center

The Student Success Center (SSC) at CUD helps students through their academic journey. Students can visit the SSC to learn how to manage their time, develop note-taking strategies, understand assignments, and improve Maths and English skills.

Workshops are available to help students improve personal and academic skills, such as study skills, writing skills, exam-taking skills, time management, goal setting, and stress management. studentsuccess@cud.ac.ae



Learning Resource Center

Users can access print collections, and scholarly resources in full-text format to over 40,000 e-journals, over 200,000 e-books, over 3,200,000 intelligence reports, country reports, thesis and dissertations, conference proceedings, videos, and much more. The library has group study rooms, quiet study areas, and open study spaces, and is equipped with computers, printers, and photocopiers.

The Learning Resource Centre provides access to its wide range of electronic resources 24/7 across the globe.

Please check the Learning Resource Centre website for timings at: www.cud.ac.ae/lrc

Scholarships

The type of scholarships available are:
scholarship@cud.ac.ae

1 Academic Excellence Scholarship

2 Sports Scholarship

3 Financial Hardship Scholarship

4 Special Needs Scholarship

5 Special Talent Scholarship

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CUD
**Career Services
& Internships**



CUD Career Services & Internships

Career Services offers support to students to help them grow professionally and prepare for the transition from academia to the workplace.

You can benefit from the services Career Services offer, such as:

- Advice on career-related matters.
- Help to you develop your professional & communication skills.
- Get virtual feedback and advice on your professional documents (resumes, cover letters, reference pages).
- Support to secure internships or part-time and volunteer opportunities. Check out the career portal to start applying.

Create an account to get access to CUD Career Communication Page:
<https://studentcareers.cud.ac.ae/>

For more information:
studentcareers@cud.ac.ae

Health and Wellness

Health Center

A general physician is available twice a week at the health center. Our nurse can assess and provide preventive care for acute and minor medical conditions.

For students with the university visa, kindly use the following link to apply for insurance

For more information, contact: **healthcenter@cud.ac.ae** or visit the link [here](#)

Counselling Center

CUD's Counselling Center supports students with their social-emotional needs and any personal concerns that may come in the way of their academic success, interpersonal relationships, health, safety, or overall well-being.

Email: **studentcounsellor@cud.ac.ae**

Academic Accommodations/Accessibility Services

If you have a documented physical disability, psychological condition, chronic illness, or other impairment, you may be eligible for special academic accommodations. We collaborate closely and uphold complete confidentiality while working with students to accommodate their unique requirements. These accommodations may include, but are not limited to: Additional time, extension of deadlines, supplemental practice material, learning resources, assistive technology etc.

For more information, **studentcounsellor@cud.ac.ae**





Academic Integrity and Code of Conduct

CUD is committed to ensuring that our faculty and students adhere to the highest professional and academic standards in terms of ethics, integrity, and behavior. Violation of the University's code of conduct and academic integrity policies and procedures is not tolerated and will be dealt with accordingly either through a letter of warning, probation, expulsion, etc.

For more information on what constitutes misconduct, please consult the Student Handbook.

Unacceptable Conduct | University Premises

including but not limited to:

- Fabricating information in any form, submitting falsified material to any University office, or presenting a false statement in any University disciplinary proceeding.
- Damaging the reputation of the University through improper conduct.
- Causing deliberate or thoughtless damage or destruction to university property on or off the premises, or to the belongings of others, including but not limited to graffiti, destroying or removing advertisements.

Unacceptable Conduct | Academic

including but not limited to:

- Disturbing teaching activities
- Cheating on an exam
- Violating examination rules
- Plagiarizing assignments or coursework
- Partaking in academic dishonesty

Unacceptable Conduct | Student Safety

including but not limited to:

- Harassing, assaulting, or using physical violence against others.
- Impersonating another student with or without his consent.
- Possessing dangerous weapons such as, but not limited to firearms, on university property.

Unacceptable Conduct | Student Safety

including but not limited to:

- Harassing, assaulting, or using physical violence against others.
- Impersonating another student with or without his consent.
- Possessing dangerous weapons such as, but not limited to firearms, on university property.

Unacceptable Conduct | University Property

including but not limited to:

- Holds, eliminates, uses, embezzles, or sells property owned by the University, or damages or vandalizes property owned by the University.

Smoke-Free Campus Environment:

- Canadian University Dubai is a smoke-free establishment.
- Tobacco products include but are not limited to any lighted cigarette, cigar, pipe, midwakh, dokha, bidi, electronic cigarette, or any other smoking device, along with any form of smokeless or spit tobacco such as dip, chew, or snuff.



Unacceptable Conduct | Dress Code

- Canadian University Dubai has a dress code based upon respect for the culture and religion of the UAE and applies to the Canadian University Dubai campus. This dress code applies to both men and women.
- For more information on what constitutes misconduct, please consult the Student Handbook.



Your Portal to Canadian Education

So, You Want to Transfer to Canada?

Step 01

You will need a valid English Test (IELTS, TOEFL etc). English Tests are valid for only 2 years.

Step 05

Accept your admission offer.

Step 02

You will need to research 2-3 Universities in Canada that are Designated Learning Institutes (DLI) and meet your CUD Academic Advisor to map out your courses based on your DLI selection.

Step 06

Submit documents as required by the other university.

Step 03

Book an appointment with the Transfer to Canada Office (TTCO).

Step 07

Apply for Study Permit and Student Visa.

*Students must apply via the Canadian Government Website as required by the University.

Step 04

Apply to the University and Student Housing Needs in Canada.
*Students must apply via the University Website.
JANUARY - FALL SEPTEMBER - WINTER.



Find Your Way Around

Transportation & Housing:

Canadian University Dubai provides scheduled bus services between student accommodations and campus. CUD also offers transportation services from Ajman and Sharjah for a fixed price each semester.

Students can also take advantage of Dubai's public transportation network. We provide shuttle buses every hour from our city walk HUB campus to Dubai Mall Metro Station.

Contact transportation@cud.ac.ae should you have any questions.

For more information regarding accommodation Housing@cud.ac.ae

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LinkedIn



Subscribe on
YouTube



Follow us on
TikTok

Tag us #CUDubai to share your CUD journey

Canadian University Dubai

Contact Us

Al Safa Street – Al Wasl
City Walk
Dubai - United Arab Emirates

Tel: 800 MYCUD (69283)
apply@cud.ac.ae

www.cud.ac.ae

