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WE ARE
THE #1 RANKED
UNIVERSITY IN DUBAI
for the 5th Consecutive Year



CANADIAN UNIVERSITY DUBAI

CANADIAN UNIVERSITY DUBAI

Your portal to Canadian education

Graduate Guide

Al Safa Street - Al Wasl
City Walk
Dubai - United Arab Emirates

info@cu.dubai.ac.ae
www.cu.dubai.ac.ae
800 MYCUD(69283)



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TRANSFORMING LIVES



INSPIRING MINDS
TRANSFORMING LIVES

Welcome to Canadian University Dubai

Starting your graduate studies is an exciting new chapter, and this guide is your ultimate new companion to making the most of your experience as a new graduate student at Canadian University Dubai (CUD). Whether you are navigating campus life, building meaningful connections, or balancing academics with personal and professional growth, this guide will support you every step of the way.

Within this guide, you will be equipped with the essential tips and insights to help you ease into university life with confidence and clarity, build lasting friendships, and connect with our vibrant, diverse campus community. It will take you step-by-step through the admission, registration and visa processes, help you to master the academic transition with strategies for success, and introduce you to resources and opportunities to enrich your personal and professional growth at CUD.

We encourage you to read through this guide carefully and contact the teams signposted if you have any questions on a particular topic. We are here to help you every step of the way.

You can also find more detailed information at this link:
www.cud.ac.ae/downloads/masters-handbook on the university website.





*His Excellency
Mr. Buti Saeed Al Ghandi*
*Chancellor,
Canadian University Dubai*



Professor Karim Chelli
*President and Vice-Chancellor,
Canadian University Dubai*

Message from the Chancellor and the President & Vice-Chancellor

On behalf of the Board of Trustees, our esteemed faculty, administration, and staff, it is our distinct honor to welcome you to Canadian University Dubai (CUD).

At Canadian University Dubai, we are guided by a singular purpose: to deliver an education defined by intellectual rigor, global perspective, and meaningful impact. Within our dynamic and supportive campus community, graduate study becomes more than academic advancement; it becomes a transformative journey. Our programs are intentionally designed to cultivate advanced expertise, strategic leadership capacity, and the discernment required to navigate complexity with confidence and integrity.

Ranked the #1 university in Dubai for the 5th consecutive year by the QS World University Rankings 2026, Canadian University Dubai stands as a benchmark for academic excellence in the region. This distinction reflects not only performance, but principle and purpose.

Central to this commitment are the values that define who we are. At CUD, we **ASPIRE** by embracing **accountability** in our actions, advancing **sustainability** in our thinking, empowering our **people**, championing **inclusion**, upholding **respect**, and striving for **excellence** in all that we do. These principles shape our culture and guide our graduates as they move into positions of responsibility and influence.

As you begin this defining chapter, I encourage you to fully engage with the opportunities before you. Build meaningful relationships. Benefit from our network of networks that connects industry leaders, entrepreneurs, academics, and alumni across sectors and continents. Commit to lifelong learning and lead with integrity. The global landscape will continue to evolve, and with resilience, intellectual curiosity, and ethical conviction, you will not simply respond to change. You will shape it.

Study in
**Downtown Dubai
@City Walk**

CANADIAN UNIVERSITY DUBAI

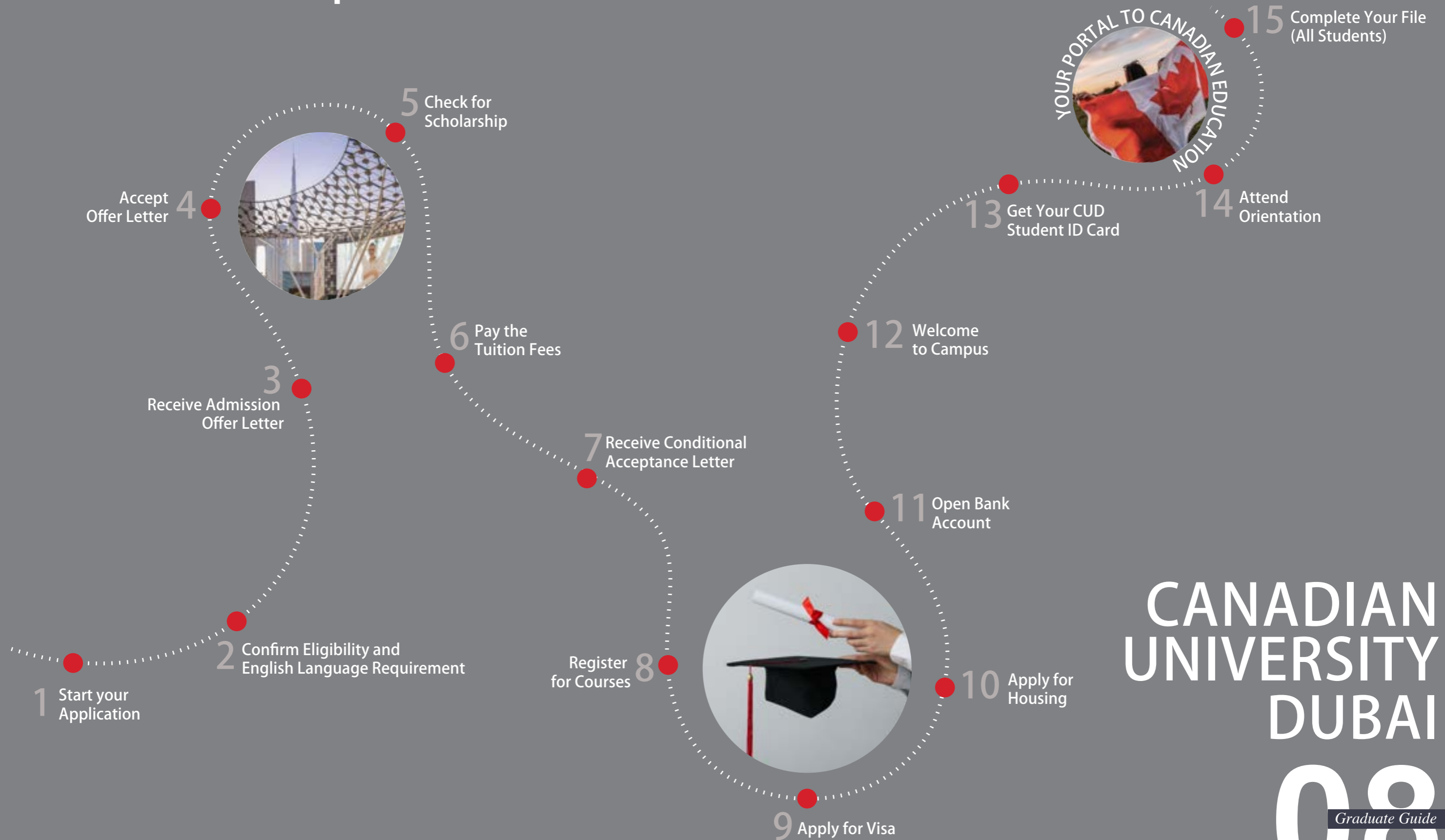
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Start Here:

Your Path to Campus Life

CANADIAN UNIVERSITY DUBAI



CANADIAN
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DUBAI

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Graduate Guide

Academic Calendar 2025-26

Fall Cycle 1

Month	Date	Year	Event
August	18	2025	Official Registration Week
August	25	2025	Orientation Week
September	01	2025	Cycle 1 Start - Add/Drop Period
September	08	2025	First Day of 50% drop course penalty
September	15	2025	First Day of 100% penalty - First day of WN grade
October 14, 2025 - Final Exam for Monday, Tuesday Courses			
October 16, 2025 - Final Exam for Wednesday, Thursday Courses			
October 19, 2025 - Final Exam for Weekend Courses			

Fall Cycle 2

Month	Date	Year	Event
October	20	2025	Cycle 2 Start - Add/Drop Period
October	27	2025	First Day of 50% drop course penalty
November	03	2025	First Day of 100% penalty - First day of WN grade
December	01	2025	Commemoration Day
December	02&03	2025	National Day
December 09, 2025 - Final Exam for Monday, Tuesday Courses			
December 11, 2025 - Final Exam for Wednesday, Thursday Courses			
December 14, 2025 - Final Exam for Weekend Courses			
Fall Break for Students (No Classes) December, 15 2025 - January, 11 2026			

Spring Cycle 1

Month	Date	Year	Event
January	12	2026	Cycle 1 Start - Add/Drop Period
January	19	2026	First Day of 50% drop course penalty
January	26	2026	First Day of 100% penalty First day of WN grade
February 24, 2026 Final Exam for Monday, Tuesday Courses			
February 26, 2026 Final Exam for Wednesday, Thursday Courses			
March 01, 2026 Final Exam for Weekend Courses			

Spring Cycle 2

Month	Date	Year	Event
March	02	2026	Cycle 2 Start - Add/Drop Period
March	09	2026	First Day of 50% drop course penalty
March	16	2026	First Day of 100% penalty First day of WN grade
Spring Semester Break (Holiday) March 16 - March 29			
April 28, 2026 Final Exam for Monday, Tuesday Courses			
April 30, 2026 Final Exam for Wednesday, Thursday Courses			
May 03, 2026 Final Exam for Weekend Courses			

Summer 1

Month	Date	Year	Event
May	11	2026	Class Start - Add/Drop
May	18	2026	First Day of 50% drop course penalty
May	25	2026	First Day of 100% penalty First day of WN grade
June 23, 2026 Final Exam for Monday, Tuesday Courses			
June 25, 2026 Final Exam for Wednesday, Thursday Courses			
June 28, 2026 Final Exam for Weekend Courses			

Summer 2

Month	Date	Year	Event
June	29	2026	Class Start - Add/Drop
July	06	2026	First Day of 50% drop course penalty
July	13	2026	First Day of 100% penalty First day of WN grade
August 11, 2026 Final Exam for Monday, Tuesday Courses			
August 13, 2026 Final Exam for Wednesday, Thursday Courses			
August 16, 2026 Final Exam for Weekend Courses			



Find your way around campus

The Canadian University Dubai campus is situated in the heart of City Walk. It is a vibrant lifestyle destination with a retail complex, promenades and central fountain, steps away from Sheikh Zayed Road. The main thoroughfare of downtown Dubai, the hub of the financial district, the Dubai Mall, the Burj Khalifa and the Finance Centre metro station, are walking distance from the University campus, ensuring an easy commute from anywhere on the network. There are also a wide variety of shops, cafes restaurants nearby.





About Dubai

Dubai is one of the world's fastest-growing cities, renowned for its outstanding architecture, cutting-edge technology, and thriving cultural scene. Home to iconic landmarks such as Palm Jumeirah and the record-breaking Burj Khalifa, a global hub for business, tourism, and luxury living, Dubai attracts a diverse community with its multicultural spirit and world-class amenities. With a focus on progress and visionary development, Dubai offers an unparalleled experience for those seeking world-class living, opportunities, and inspiration.

Looking for Things to Do in City Walk?

City Walk is a vibrant lifestyle destination, crafted by visionary designers to offer a unique mix of experiences. Explore international retail brands, stylish outdoor dining, and luxury residences, along with key landmarks like Talabat's regional headquarters and Canadian University Dubai.

Featuring attractions such as The Green Planet, Roxy Cinemas, luxury hotels, and exclusive automotive showrooms, City Walk brings Dubai's passion for creativity, innovation, and contemporary convenience—ideal for anyone looking to explore the city's vibrant and one-of-a-kind experiences.



Nearby Attractions & Driving Times

The Dubai Mall – 2 minutes
 Sheikh Zayed Road – 2 minutes
 La Mer Beach, Jumeirah – 5 minutes
 Dubai International Airport (DXB) – 15 minutes

Graduate Admission Process

Once accepted into a program at Canadian University Dubai (CUD), you will receive an official acceptance email. You will need to accept the offer through the CUD portal to confirm your place at the university.

To activate your CUD portal account, visit:

https://www.cud.ac.ae/welcome_boards/activate_your_cud_portal_account

After activation, access the student portal here

<https://cudportal.cud.ac.ae/student/login.asp> to accept your acceptance letter.

Students with missing admission documentation (i.e., attestations and recognition certificate from the Ministry of Education) will be admitted conditionally, subject to submitting the outstanding admission documentations.



How to accept your Offer Letter

Logging in:

1. Check your email or access the following link: <https://idm.cud.ac.ae/PMUser/>
2. Type your student ID
3. Click on Phone Authentication
4. Type the code mentioned on the screen
5. Type the code sent by SMS
6. Reset the password
7. Click the link Student Portal Login (cud.ac.ae) and log in with your student ID and password.
8. To change your registered mobile number, please visit the Admissions Department in the HUB Building, First Floor.

Please note that your CUD login details are generated 30 minutes after you receive your student ID number, which is also your username.

For any support, please contact your personal enrolment advisor or email apply@cud.ac.ae

If you have any technical difficulties, please reach out to our IT Support at icthelpdesk@cud.ac.ae

Tuition Fee Payment

To secure your place in the program, a member of our student recruitment team will contact you for further assistance with your admission and registration. You will need to pay your tuition fees before proceeding with your first semester course registration. Additional payment instructions will be provided by our student recruitment team.

Students have the option to pay online through the CUD portal. To learn more on how about pay online, please visit the tutorial link below:

https://www.cud.ac.ae/sites/default/files/general/how_to_do_online_payment.pdf

For further information regarding tuition and incidental fees, please visit <https://www.cud.ac.ae/fees>

For any support, please contact your personal enrolment advisor or email apply@cud.ac.ae

For payment plans, please contact the Student Accounts at studentaccounts@cud.ac.ae

For any technical difficulties, please reach out to icthelpdesk@cud.ac.ae

Course Registration

Step 1: Review the Course Catalog

Once your tuition fee payment is completed, our admissions and registration officers will review your program's course catalog and study plan with you. This includes a list of required courses, electives, and remedials (if required) available.

They will assist you in selecting and scheduling your first semester courses. Once courses are selected, you will be registered as a student. If you need support with the catalog, please contact the Admissions and Registration department at admission@tud.ac.ae

Step 2: Course Schedule & Timetable

Once registered, your schedule will be shared via email. You will also be able to access your schedule online via the CUD portal under 'MY Schedule' section.

Step 3: Academic Advising

Once admitted and registered, you will be assigned an academic advisor to help you choose your courses in the upcoming semesters based on your program requirements. You can always contact the Graduate Academic Support Officer to know your assigned academic advisor.

Advisor Name	Program
Dr. Sahil: sahil.garg@tud.ac.ae	Master of Science in Artificial Intelligence (MScAI)
Dr. Massimo: massimo@tud.ac.ae	Master of Science in Design Innovation for Circular Economy (MScDICE)
Ms. Miryana: Miryana.ayman@tud.ac.ae	Master of Public Health (MPH)
Ms. Miryana: Miryana.ayman@tud.ac.ae	<ul style="list-style-type: none"> • Master in Information Technology Management (MITM) • Master of Business Administration (MBA) • Master of Science in Business Analytics (MScBA)
Dr. Seif: seif.khiati@tud.ac.ae	Master of Science in Energy Efficiency and Sustainable Buildings (MScEESB)

Admissions Checklist

To complete the admissions process, please ensure that you submit all of the following documentation:

- Attested Official University Degree Certificate
- Attested Official University Transcript
- English Language Proficiency Requirement
- Bachelor's degree Recognition Certificate from the Ministry of Higher Education and Scientific Research of the UAE applicable for students who obtained their Bachelor's degree from abroad
- Proof of successful completion or a letter of exemption of military service from the National & Reserve Service Authority (Male UAE nationals only).
- Emirates ID
- Passport
- Personal Photo

For any support, please contact the Admissions and Registration department at admission@tud.ac.ae

English Language Proficiency Requirement

Applicants are exempt from the English proficiency test if they meet any of the following criteria:

- Students who have completed undergraduate education in an English-medium institution might be allowed admission into a graduate program without demonstrating a TOEFL score of 550 (or equivalent). This exemption can be only applicable to those students who undertook all their schooling (K-12) plus a Bachelor's degree in an English speaking country (e.g., UK, USA, Australia, New Zealand).
- Students should provide a letter from the university stating that the medium of instruction was English.

Test Name	Minimum Score	Test Registration Link	Test Score Validity	Test Venues
Institutional Paper-Based TOEFL (ITP)	550	https://www.amideast.org/uae	2 years	CUD accepts the TOEFL ITP score reports of Amideast Offices only.
TOEFL Internet-Based Test (iBT)	79	https://www.ets.org/toefl/test-takers/	2 years	CUD accepts the TOEFL iBT score reports of all approved ETS testing venues.
International English Language Testing System (IELTS Academic) (Paper-Based and Computer-Delivered)	6.0	https://takeielts.british-council.org/ https://ielts.idp.com/	2 years	CUD accepts the IELTS score reports of all approved testing venues.

NOTE: Home Edition TOEFL & IELTS (Academic UKVI/ Online) examinations are not accepted as an English language proficiency qualification for admission into CUD

For any support, please contact the Admissions and Registration department at admission@tud.ac.ae

Attestation of Academic Certificates and Transcripts

Students with signed and stamped official Bachelor's degree certificates and transcripts issued from government universities within the UAE are not required to attest their documents.

Steps	Inside UAE
1. Obtain Documents from University	Obtain official Bachelor's Degree & Transcript with signatures and stamps
2. MOE Attestation	Submit official Degree & Transcript to the UAE Ministry of Education for attestation.

For any support, please contact the Admissions and Registration department at admission@tud.ac.ae

Recognition of University Certificate

Graduate students are required to submit their official Bachelor's degree certificates and transcripts attested from various governmental parties, depending on the country of graduation.

Students who graduated from universities outside UAE are required to provide a Bachelor's degree recognition certificate from the Ministry of Education in UAE.

Students must have a valid UAE Emirates ID card and residency to apply for a Bachelor's degree recognition certificate.

— STEP 1: Visit the MOE Website

Visit the official MOHESR website: <https://www.mohesr.gov.ae/en/Pages/Home.aspx>

— STEP 2: Register/Login

If you don't have an account you can register with your Emirates ID number using UAE Pass.

— STEP 3: Access Recognition Service

After logging in, navigate to the "Services – Service Catalog" section, then select "Recognition" and click "Recognition of University Certificates Issued from Outside the UAE"

— STEP 4: Complete the Application

The Recognition process has two distinct stages:

- First, students need to verify their degrees with one of the Ministry of Education's trusted partners, DataFlow or QuadraBay.

- Second, after successful completion of verification, students will apply for the certificate of recognition through the Ministry of Higher Education and Scientific Research (MOHESR).

- For further information, please visit the Recognition of university certificates issued from outside the UAE at: <https://www.mohesr.gov.ae/en/EServices/ServiceCard/pages/UniverisyCertificateEquilization.aspx>

— STEP 5: Payment & Submission

Pay the required fee using available payment methods and submit your application for processing.

— STEP 6: Track Your Application

Track the status of your application on the MOHESR portal. You will be notified of any updates, or if additional documents are required. Communication will be via SMS & registered email address.

For any support, please contact the Admission and Registration department at: admission@tud.ac.ae



Transfer Admissions

To transfer your studies to CUD from another institution, you must meet the following conditions and criteria:

- Students must be transferring from UAE institutions recorded in the National Register of Licensed HEIs, other organizations in the UAE approved by the CAA, or recognized institutions of higher learning located outside the UAE.
- Students must be transferring from other institutions into a program in the same field of study and be in good academic standing (a minimum CGPA of 3.0 on a 4.0 scale, or equivalent) demonstrated by the certified transcripts or other evidence.
- The course credits will be considered for transfer if the courses are relevant to the receiving degree that provides equivalent learning outcomes and in which the applicant has earned a grade of B (3.0 on a 4.0 scale) or better.
- The course learning outcome and contents match at least 80% of that of the CUD course.
- The maximum number of credits an applicant may transfer will not exceed 25% of the total number of credits required for graduation from the program.
- For further information related to transfer admission, please visit the CUD Graduate Handbook at: <https://www.cud.ac.ae/downloads/masters-handbook>

Student Visa and Health Insurance

If you are an international student coming to study at Canadian University Dubai from overseas, the university can assist you in obtaining a student visa that allows you to reside in the UAE for the duration of your studies.

Before Arrival

You should submit your documentation at least 6-8 weeks prior to the start of the semester to ensure that your application can be handled in good time. When your application is approved, an electronic visa will be emailed to you prior to your departure from your home country to Dubai. Please ensure that you present this document to the immigration services upon your arrival in the UAE.

After Arrival

Once you arrive in Dubai, you will have eight weeks to complete the formalities to secure your residency in the UAE. This includes a medical examination at one of the Government's designated clinics, and submission of an Emirates ID card application.

You should then submit your original passport and photo, a copy of your electronic visa, your medical report, health insurance card and a copy of your Emirates ID application to the CUD visa services desk in Admissions and Registration Department, counter number 7 HUB Campus, where you can also get more information and guidance about the process.

For any support, please email our PRO at visa@cud.ac.ae

University Health Insurance

Health insurance is mandatory for all students under a Canadian University Dubai visa. Students not under a Canadian University Dubai visa who wish to apply for health insurance are welcome to do so. Please visit the Health Center or email healthcenter@cud.ac.ae for additional information.

Accommodation and Transportation

CUD's student accommodation offers a clean, safe, and cost-effective living option in Dubai. Whether you're a UAE resident or an international student, living alongside your university peers can help you to integrate into campus life, and experience a unique multicultural environment, conducive to academic success, personal growth, and social development. Should you have any further questions regarding student accommodation or would like to reserve, please contact us at housing@cud.ac.ae

We offer convenient transportation services to and from the campus, ensuring a smooth commute for students. Our routes include regular trips to Dubai Mall Metro Station, Ajman and Sharjah, with specified timings to accommodate your schedule. For detailed route and schedule information, please visit <https://www.cud.ac.ae/life-on-campus/transportation> or contact us at transportation@cud.ac.ae



Code of Conduct

As members of the CUD community, it is our shared responsibility to maintain a safe, respectful, and inclusive campus environment. Following CUD's campus rules is not only a matter of personal responsibility but also reflects on the integrity and values of our university.

All students are expected to adhere to campus guidelines at all times.

Campus Rules and Code of Conduct:

1. **Dress Code:** All students must follow CUD's dress code and respect the UAE's cultural values and societal expectations. If you are not dressed appropriately, CUD security may deny you access to campus.

2. **Smoke-Free Zone:** CUD maintains a strictly smoke-free campus policy. Smoking and vaping are strictly prohibited indoors across the campus, including in washrooms, classrooms, and recreational areas. This prohibition also extends to all campus entrances and exit points, both indoors and outdoors.

To further protect the health of our community and reduce exposure to secondhand smoke, we strongly advise students not to smoke or vape within 10 meters of any doors, entrances, or main access points to campus buildings. Secondhand smoke can pose health risks, especially to those with respiratory sensitivities, so we encourage everyone to be mindful and considerate of others.

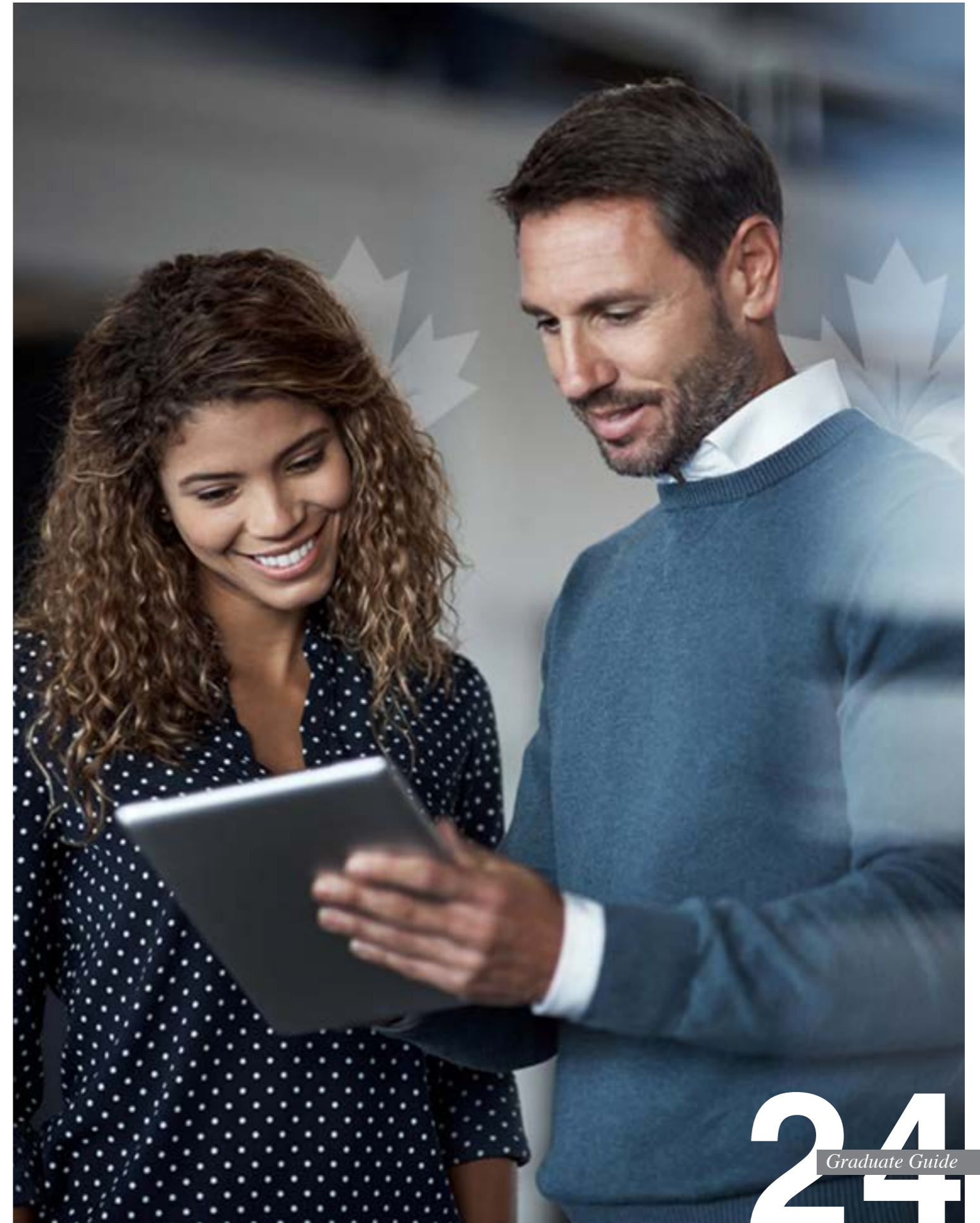
3. **Behavioural Expectations:** CUD has zero tolerance for any type of harassment. Behaviour such as bullying, harassment, fighting, verbal or physical violence, or any form of intimidation will not be tolerated.

4. **Personal Responsibility:** You are responsible for the safekeeping of your personal belongings. The university does not assume liability for any lost or stolen items.

Consequences for Violations

Non-compliance with CUD's policies will be taken seriously. Continued violations or disregarding university regulations may lead to further disciplinary actions, as outlined in the Student Handbook.

For detailed information, please review the CUD Student Handbook <https://www.cud.ac.ae/downloads/masters-handbook> or contact the **Student Affairs Office**.



Orientation

Your university experience will begin with a three-step orientation.

— STEP 1: Attend Orientation

- **Orientation Session:** As a new student you are required to attend an orientation session. This includes important information about the academic calendar, campus resources, and student services.
- **Meet Your Professors and Peers:** Get a chance to meet fellow students and professors in your program during the orientation.

— STEP 2: Get Your Student ID and Campus Access

- Access the Student ID request form at: <https://form.jotform.com/212154133021032>
- New students should apply for student ID cards at the stationery office in HUB Building, ground floor. This card will grant you access to various campus facilities.

— STEP 3: Set Up Your CUD Email Account

- New students will be given a CUD student email account. You should check this regularly for updates on assignments, events, and other important announcements.

For any support, please contact ICT Department at icthelpdesk@tud.ac.ae

Academic Life

Once you have registered and completed your orientation, you will be ready to settle into academic life.

At Canadian University Dubai, our academic year is divided into 6 cycles within 3 full semesters:

- Fall Semester (Cycle 1 & 2): Runs from September to December of every academic year
- Spring Semester (Cycle 1 & 2): Runs from January to May of every academic year
- Summer Semester (Cycle 1 & 2): Runs from May to August of every academic year

Attend Classes

- Classes begin according to the academic calendar. Make sure to attend your first class and introduce yourself to the faculty and peers.
- Students exceeding 35% absence in a course will receive an 'FA' grade (Failure of Attendance).
- To view the CUD academic calendar please visit <https://www.cud.ac.ae/academic-calendar>
- For more information about the attendance policy, please visit <https://www.cud.ac.ae/downloads/masters-handbook>

Access Learning Materials and Outlook 365 (Student Email)

- **MyCUD (Moodle):** All course-related materials, such as lecture slides, readings, and assignments, are available on MyCUD (Moodle). Log in regularly to stay up to date on assignments and exams <https://my.cud.ac.ae/login/index.php> - Log in with your CUD student email address which is your student number ID @students.cud.ac.ae (i.e. *StudentIDnumber*@students.cud.ac.ae).
- **CUD Student Portal:** This contains information such as schedule, ledger, transcript, advisor name, course registration, etc. Log in here <https://tudportal.cud.ac.ae/student/login.asp> with your Student ID Number only.
- **Student Email:** Communications from university departments such as class changes or cancellations, events, registration, and other updates. will be communicated through student email. Access by: *StudentIDnumber*@students.cud.ac.ae

For any technical difficulties, please contact icthelpdesk@tud.ac.ae



Explore Campus Services

- Library Services: Access online databases, study rooms, and library resources through the CUD library. Please contact our librarian at library@tud.ac.ae
- Student Counselling: CUD offers counseling services to support your academic progress. Please contact our Student Counselor, Ms. Simran Siddiqui, at Simran.Siddiqui@tud.ac.ae
- Health & Wellness: Health insurance is mandatory for all students under a CUD visa. Contact our Health Center at healthcenter@tud.ac.ae
- Career Services: Get career advice and job placement assistance through the Career Services Center. Contact our Career Center at studentcareer@tud.ac.ae

Making Friends

CUD is renowned for its vibrant and supportive campus community, which offers a wide range of opportunities to meet new people and make lifelong friendships. Whether it's clubs, sports, or events, we've got something for everyone.

You can join academic and social clubs to build a network of peers and participate in events organized by student affairs or your program department to enhance your learning experience.

Contact CUDstudentevents@tud.ac.ae for activities or sports@tud.ac.ae to stay active with sports.

Student Council

1. The student council is an elected group of student leaders who represent your interests and work to make your university experience memorable.
2. Being on the student council means joining a tight-knit family, where you can develop your leadership skills, make new friends, and have a real impact on your university community.
3. The student council collaborates with university departments and organizations to deliver engaging events and initiatives.
4. If you would like to get involved contact studentcouncil@tud.ac.ae



CUD Student Rashed Almehairi
Crowned World Champion at FEI
Endurance Championships in Romania

University Sports

CUD offers students the opportunity to participate in regular sports training, as well as inter-mural competitions, tournaments, and events across the UAE.

Our sports programs include:

1. Football
2. Volleyball
3. Basketball
4. Table Tennis
5. Chess

For any sports-related questions, reach out to sports@tud.ac.ae

Student Clubs

Find your passion by exploring over 15 clubs and societies at CUD, including:

1. Dance
2. Music
3. Wellness
4. CUDcares
5. Motor
6. Robotics
7. Psychology
8. Environmental

Have an idea for a new club? Get in touch with studentservices@tud.ac.ae
You can also refer to the First Year Student Handbook for assistance at https://www.tud.ac.ae/student-life/first_year_experience

Transfer to Canada

CUD has a wide range of transfer pathways through our partnerships with prestigious higher education institutions in Canada. These partnerships will allow you to explore options like transferring and completing your degree in Canada, taking a semester abroad, or participating in exchange programs with a Canadian or other international partners. Many of our students have successfully transferred to top Canadian universities and built a life in Canada.

For more information, visit the Transfer to Canada Office in the CUD HUB Building, first floor, or email: ttc@cud.ac.ae

YOUR PORTAL TO
CANADIAN
EDUCATION

Departmental Directory

Add 00971 before the number if calling from outside the UAE.

Department	Name	Phone Number	Email	Location
Enrolment	Enrolment Office	800 69283	apply@tud.ac.ae	HUB, ground floor
Admissions	Admissions & Registration Office	047096896 047096885 047096883	admission@tud.ac.ae	HUB, first floor
Registration	Admissions & Registration Office	047096888	ard@tud.ac.ae	HUB, first floor
Student Accounts	Student Accounts office	047096199	studentaccounts@tud.ac.ae	HUB, first floor
Transfer and Graduate to Canada	Transfer Officer	800 69283	ttc@tud.ac.ae	HUB, first floor
Call Center	Call Center	80069283	info@tud.ac.ae	HUB, ground floor
ICT	ICT office	047096222	icthelpdesk@tud.ac.ae	HUB, ground floor
Health Center	Karema Kim Mordeno Fabillon	047096207	healthcenter@tud.ac.ae	HUB, ground floor
Learning Resource Center	Library Office	047096260	library@tud.ac.ae	HUB, first floor

Department	Name	Phone Number	Email	Location
Student Affairs	Student Services	047096164 047096187 047096296	studentservices@tud.ac.ae	HUB, ground floor
Student Visa	Said Souakhri	047096184	visa@tud.ac.ae	HUB, first floor
Accommodation & Transportation	Soumia Boucha Virginio Cortez Ragat	047096164 047096187	housing@tud.ac.ae	HUB, ground floor
Career Services	May El Khoury	047096198	studentcareers@tud.ac.ae	HUB, ground floor
Masters Studies MBA, MITM, MScBA	Ali Eissa	047096206	ali.eissa@tud.ac.ae	MGT 103, ground floor
Masters Studies MScDICE	Dr. Massimo Imperato	047096806	massimo@tud.ac.ae	HUB, first floor
Masters Studies MPH	Miryana Ayman	047096165	miryana.ayman@tud.ac.ae	HUB, first floor
Masters Studies MScEESB	Dr. Seif Khiati	047096826	seif.khiati@tud.ac.ae	HUB, first floor
Masters Studies MScAI	Dr. Sahil Garg	047096283	sahil.garg@tud.ac.ae	HUB, first floor

FAQs

Here is your quick reference guide to our most frequently asked questions.

1. How do I accept my admission offer?

Log in to the CUD portal using the credentials provided in your acceptance email. Learn how to activate your CUD portal account at https://www.cud.ac.ae/welcome_boards/activate_your_cud_portal_account. After activation, access the portal at <https://cudportal.cud.ac.ae/student/login.asp> to accept your acceptance letter.

2. What documents do I need for admission?

You will need to submit an attested official bachelor's degree certificate and transcript, a recognition certificate from the Ministry of Higher Education and Scientific Research (MOHESR) (applicable to students who obtained their bachelor's degree from outside the UAE). You must also provide proof of English proficiency, UAE Military Letter (for male UAE nationals only), Emirates ID, and passport copies.

3. Who can I contact for admission support?

For admissions-related queries, please contact admission@cud.ac.ae

4. How do I pay my tuition fees?

Payments can be made online through the CUD portal, via your enrolment advisor or visit the Student Accounts Department in the HUB Building, first floor. For further assistance, please contact studentaccounts@cud.ac.ae

5. When can I register for courses?

Once you've paid your tuition fees, our enrolment advisor will connect you to our registration officers, who will guide you through reviewing the course catalog and registering for classes.

6. Where can I access my course schedule?

Your course schedule will be available in the 'My Schedule' section of the CUD portal.

7. How do I book an English proficiency test?

You can book your English proficiency examinations through one of the accredited centers in the UAE — for example, IELTS (Academic) through the British Council or IDP Education centers, and TOEFL through Amideast or any accredited testing center.

8. How can I obtain recognition of my university certificate?

You must get the verification of your bachelor's degree certificate and transcript for the recognition certificate through the Ministry of Higher Education and Scientific Research (MOHESR).

For further information, please visit the Recognition of University Certificate section.

9. How do I apply for a student visa?

Please email visa@cud.ac.ae for assistance with the visa process.

10. Is health insurance mandatory?

Yes, health insurance is required for students under a CUD visa. Please contact the Health Center at healthcenter@cud.ac.ae for further information regarding health insurance.

11. Do you provide student accommodation?

Yes, whether you are a UAE resident or an international student, our accommodation offers a clean, safe, and cost-effective housing option in Dubai. For more information or inquiries, please contact housing@cud.ac.ae

12. Do you provide transportation?

We offer convenient transportation services between the campus and key locations across Dubai, including Dubai Mall Metro Station, Ajman, and Sharjah, with timings to accommodate your schedule. For detailed route and schedule information, please visit <https://www.cud.ac.ae/life-on-campus/transportation> or contact transportation@cud.ac.ae

13. How do I get my student ID?

Apply for your student ID card at the stationery office in the HUB Building, ground floor.

FAQs

14. What resources are available on campus?

Services available on campus include library access, counseling, health and wellness support, and career services.

For specific queries:

1. Library: Visit the library section on campus.
2. Counselling: Contact Simran.Siddiqui@tud.ac.ae
3. Career Services: Email studentcareer@tud.ac.ae

15. How do I join clubs or sports activities?

Explore various clubs and sports programs by contacting studentservices@tud.ac.ae or sports@tud.ac.ae

16. How do I meet new people?

Attend orientation, join student clubs, and participate in campus events. Consider joining the Student Council by contacting studentcouncil@tud.ac.ae



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