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*Undergraduate
Guide*

Welcome to Canadian University Dubai

Starting your university is an exciting new chapter, and this guide is your ultimate new companion to making the most of your experience as a new undergraduate student at Canadian University Dubai (CUD). Whether you are navigating campus life, building meaningful connections, or balancing academics with personal and professional growth, this guide is here to support you every step of the way.

Within this guide, you will be equipped with the essential tips and insights to help you ease into university life with confidence and clarity, build lasting friendships, and connect with our vibrant, diverse campus community. It will take you step-by-step through the admission, registration and visa processes, help to you master the academic transition with strategies for success, and introduce you to resources and opportunities to enrich your personal and professional growth at CUD.

We encourage you to read through this guide carefully and contact the teams signposted if you have any questions on a particular topic. We are here to help you every step of the way.

You can also find more detailed information in the Student Handbook on the university website.





Prof. Karim Chelli
President & Vice-Chancellor

Welcome Message from the President:

On behalf of the Board of Trustees, our Chancellor, our dedicated faculty, administration, and support staff, it is both an honor and a joy to welcome you to Canadian University Dubai (CUD).

At CUD, we provide a world-class education within a dynamic and inclusive campus community. The academic curriculum and student experience are grounded in four core pillars: Entrepreneurship, Sustainability, Artificial Intelligence (AI), and Inclusion & Diversity. These pillars guide our industry-informed, student-centered approach, which focusses on experiential, hands-on learning and provides unparalleled access to leading organizations in the regional business community. Ranked as the #1 university in Dubai for the fourth consecutive year by the QS World University Rankings 2025, CUD fosters an environment where students are equipped to become globally conscious professionals, innovators and entrepreneurs.

Our CUD Incubator is a pioneering business hub situated in downtown Dubai, which empowers students to transform innovative ideas into impactful ventures. Offering access to mentorship, networking, and start-up resources, the Incubator guides students through every stage of the entrepreneurial journey, from ideation to execution. Whether your focus is sustainability, social impact, or technology, the Incubator provides the tools that will enable you to drive economic success and make a lasting impact on society.

To complement your academic experience at CUD we have dedicated resources that are here to support you in preparing for the job market and your future career. Through our Career Center, we provide industry-aligned workshops and seminars designed to equip you with the skills, confidence, and resilience needed to thrive. These experiences, combined with opportunities to engage in extracurricular activities, will ignite your passions and unlock your potential, setting you up for success in tomorrow's workplace.

We are excited to welcome you to our vibrant City Walk campus, located in the heart of Downtown Dubai. Here, you will find a dynamic environment that fosters both academic excellence and personal growth. We look forward to seeing you thrive in this inspiring setting and wish you a rewarding academic journey.

Study in
Downtown Dubai
@City Walk

CANADIAN UNIVERSITY DUBAI



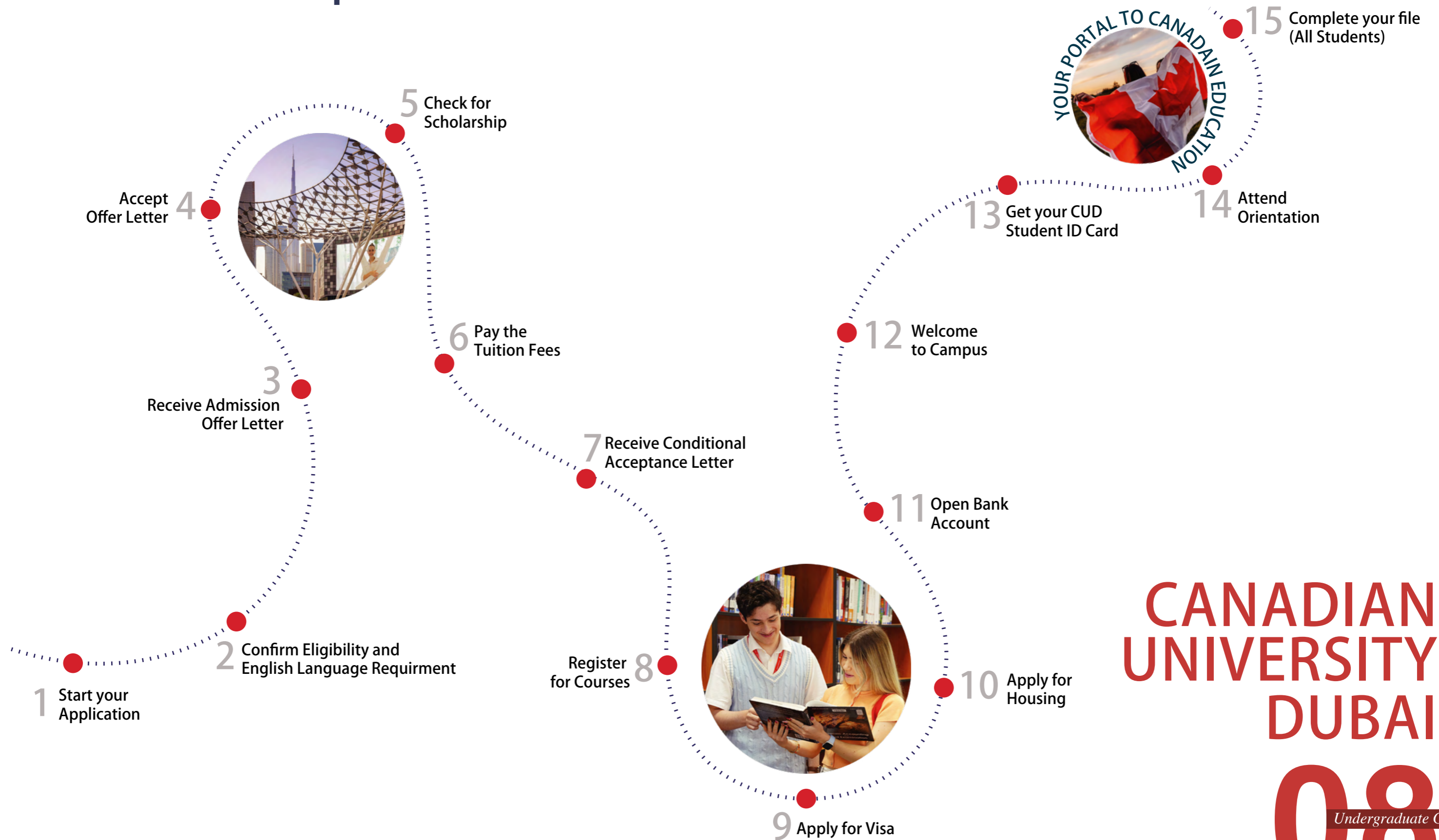
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Start Here:

Your Path to Campus Life

CANADIAN UNIVERSITY DUBAI



CANADIAN UNIVERSITY DUBAI

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Undergraduate Guide

Academic Calendar 2025-26

FALL

Month	Date	Year	Event
August	18	2025	Official Registration Week Start (August 18, 2025) Faculty Reporting to Work (August 18, 2025) Student Orientation Day (August 20, 2025)
August	25	2025	Semester Start - Add/Drop Period
September	01	2025	First Day of 50% drop course penalty
September	08	2025	First Day of 100% penalty - First day of WN grade
Midterm Examination Period October 11 - October 19			
October	27	2025	Pre-Registration Open for Spring Semester (October 30, 2025)
November	10	2025	Last day of WN grade
December	01	2025	Commemoration Day
December	02 & 03	2025	National Day
Examination Period December 06 - December 14			
Fall Break for Students (No Classes) December 15, 2025 - January 11, 2026			

SPRING

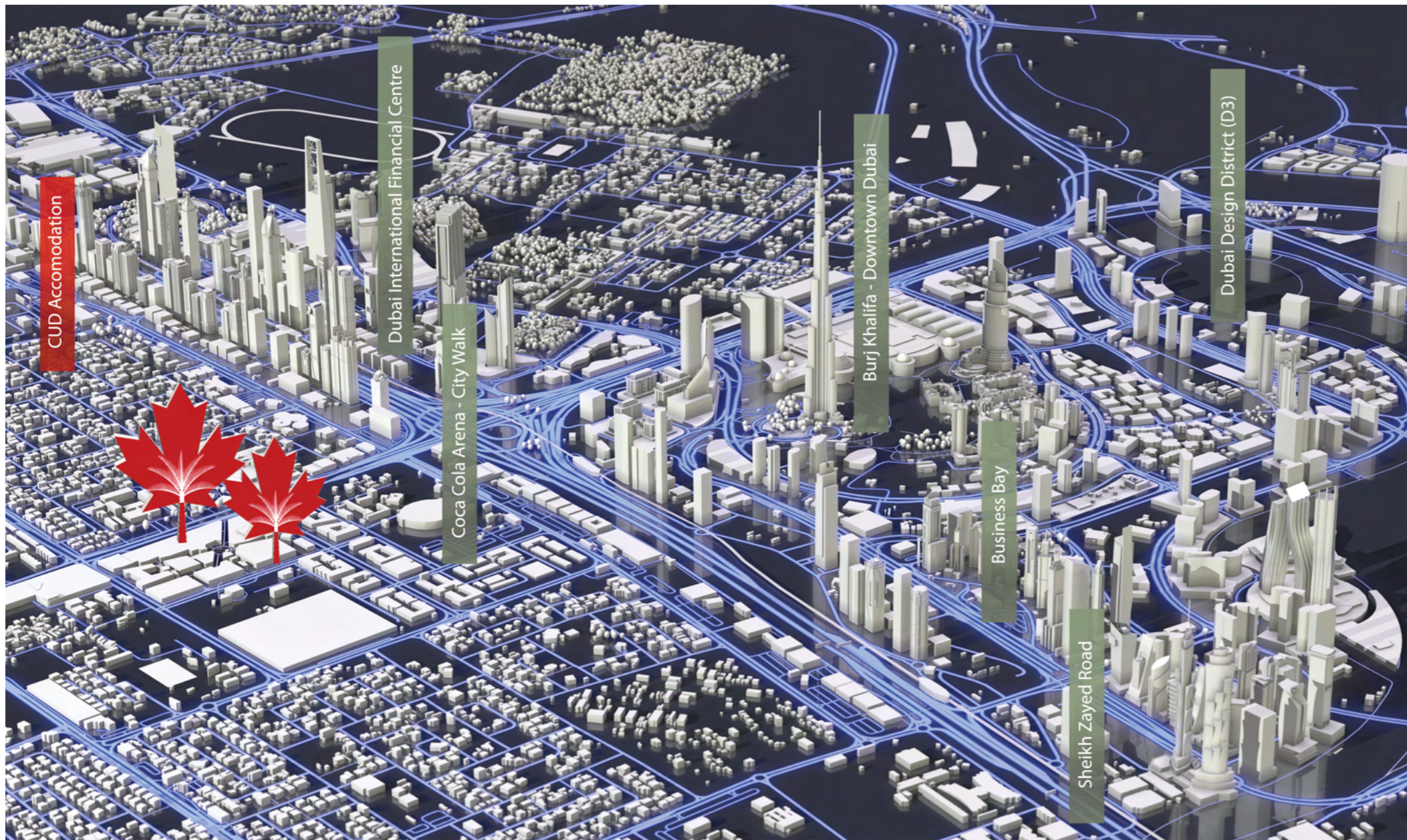
Month	Date	Year	Event
January	05	2026	Official Registration Week
January	12	2026	Semester Start - Add/Drop Period
January	19	2026	First Day of 50% drop course penalty
January	26	2026	First Day of 100% penalty - First day of WN grade
Midterm Examination Period February 28 - March 08			
March	09	2026	Pre-Registration Open for Summer 1 (March 09)
Spring Break for Students (No Classes) March 16 - March 29			
April	06	2026	Last day of WN grade
Examination Period May 09 - May 17			

SUMMER 1

Month	Date	Year	Event
May	18	2026	Official Registration Week
May	25	2026	Semester Start - Add/Drop Period
June	01	2026	First Day of 100% penalty - First day of WN grade Pre-Registration for Fall 2026-27 (May 30)
Examination Period July 03 - July 05			

SUMMER 2

Month	Date	Year	Event
July	06	2026	Semester Start - Add/Drop Period
July	13	2026	First Day of 100% penalty - First day of WN grade
Examination Period August 14 - August 15			
Fall Semester 2026-27	Official Registration Starts on August 17, Classes Starts on August 24		



Find your way around campus

Canadian University Dubai campus is situated in the heart of City Walk. It is a creative lifestyle space with a retail complex, a tree-lined esplanade and central fountain, steps away from Sheikh Zayed Road, the main thoroughfare of downtown Dubai and the hub of the financial district. The Dubai Mall, Burj Khalifa, and many of Dubai's premier attractions surround our facilities, and the Financial Centre metro station is walking distance from the University campus, ensuring an easy commute from anywhere on the network. There are also a wide variety of shops and restaurants nearby.





About Dubai

Dubai is one of the world's fastest-growing cities, known for its outstanding architecture, cutting-edge technology, and thriving cultural scene. Home to iconic landmarks like Palm Jumeirah and the record-breaking Burj Khalifa, A global hub for business, tourism, and luxury living, Dubai attracts a diverse community with its multicultural ambiance and world-class amenities. With a focus on progress and visionary development, Dubai offers an unparalleled experience for those seeking world-class living, opportunities, and inspiration.

Looking for things to do in City Walk?

City Walk is a vibrant lifestyle destination, crafted by visionary designers to offer a unique mix of experiences. Explore international retail brands, stylish outdoor dining, and luxury residences, along with key landmarks like Talabat's regional headquarters and Canadian University Dubai.

Featuring attractions such as The Green Planet, Roxy Cinemas, luxury hotels, and exclusive automotive showrooms, City Walk brings Dubai's passion for creativity, innovation, and contemporary convenience—ideal for anyone looking to explore the city's vibrant and one-of-a-kind experiences.



Nearby Attractions & Driving Times

The Dubai Mall – 2 minutes
 Sheikh Zayed Road – 2 minutes
 La Mer Beach, Jumeirah – 5 minutes
 Dubai International Airport (DXB) – 15 minutes



Undergraduate Admission Process

Once you have been accepted into a program at Canadian University Dubai (CUD), you will receive an official acceptance notification via email. You will need to accept the offer through the student portal to confirm your place at the university.

To activate your CUD portal account, visit:
https://www.cud.ac.ae/welcome_ aboard/activate_your_cud_portal_account

After activation, access the portal here: <https://cudportal.cud.ac.ae/student/login.asp> to accept your acceptance letter. Students with missing admission documentations i.e., attestations and recognition certificate from the Ministry of Education will be admitted conditionally, subject to the submission of the outstanding admission documentations.

How to accept your Offer Letter

Logging in:

1. Check your email or access the following link, <https://idm.cud.ac.ae/PMUser/>
2. Type your student ID
3. Click on Phone Authentication
4. Type the code mentioned on the screen
5. Type the code sent by SMS
6. Reset the password
7. Click the link Student Portal Login (cud.ac.ae) and login with your student ID and password.
8. To change your registered mobile number, please visit the Admission Department in HUB Building, First Floor.

Please note that your CUD login details are generated 30 minutes after you receive your student ID number which is also your username.

For any support, please contact your personal enrolment advisor or email apply@cud.ac.ae

If you have any technical difficulties, please reach out to our IT Support at icthelpdesk@cud.ac.ae

Scholarship

At Canadian University Dubai, scholarships are designed to support high-achieving students and ensure financial or special needs do not hinder access to quality education. Various scholarships are available, including Academic Excellence, Schools MoU, Sports, Financial Hardship, Special Needs, and Special Talent scholarships. For more information and eligibility criteria, please visit [Scholarships in Dubai | Canadian University Dubai](#) or contact scholarship@cud.ac.ae

Tuition Fee Payment

To secure your place in the program, one of our student recruitment officers will contact you for further assistance regarding your admission and registration. Firstly, you will need to pay a tuition fee to proceed with your first semester course registration. Further payment-related instructions will be provided by our student recruitment team.

Students have the option to pay online through the CUD portal, to learn more on how to pay online, please visit https://www.cud.ac.ae/sites/default/files/general/how_to_do_online_payment.pdf

For further information regarding tuition and incidental fees, please visit

<https://www.cud.ac.ae/fees>

For any support, please contact your personal enrolment advisor or email

apply@cud.ac.ae

For Payment Plans, please contact the Student Accounts at

studentaccounts@cud.ac.ae

For any technical difficulties, please reach out to

icthelpdesk@cud.ac.ae

If you are eligible for the available scholarship please contact your

student enrolment advisor or email apply@cud.ac.ae and CC,

scholarship@cud.ac.ae

Course Registration

Step 1: Review the Course Catalog

Once your tuition fees payment is completed, our admission and registration officers will review your program's course catalog and study plan with you. This includes a list of required courses, electives, and remedials (if required) available.

They will assist you in selecting and scheduling your first semester courses. Once courses are selected, you will be registered as a student. If you need support with the catalog, please contact the admission and registration department at admission@tud.ac.ae

Step 2: Course Schedule & Timetable

Once registered, your schedule will be shared via email. You will also be able to access your schedule online via the CUD portal under 'MY Schedule' section.

Accommodation, Transportation, Visa, and Health Insurance

Canadian University Dubai offers safe, clean, and affordable student accommodation that fosters academic and social growth in a multicultural environment. Transportation is provided between the student residence and CUD campus including Sharjah and Ajman. Health insurance is mandatory for students on a CUD visa which can be obtained from the Health Center. International students should apply for 6–8 weeks before semester start. For inquiries, contact housing@tud.ac.ae, for health insurance healthcenter@tud.ac.ae, for visas visa@tud.ac.ae, and for Transportation Soumia@tud.ac.ae / virginio@tud.ac.ae / transportation@tud.ac.ae

Admissions Checklist

To complete the admissions process, you should ensure that you submit all of the following documentation:

- Attested Official High School Diploma
- Attested Official High School Transcript (last 3 years)
- English Language Proficiency Requirement (if required)
- High School Equivalency Certificate from the Ministry of Education of the UAE
- Proof of successful completion or a letter of exemption of military service from the National & Reserve Service Authority (Male UAE nationals only).
- Emirates ID
- Passport
- Personal Photo

For any support, please contact the Admission and Registration department at admission@tud.ac.ae

English Language Proficiency Requirement

Applicants are exempt from the English proficiency test if they meet any of the following criteria:

- Applicants from UAE Ministry of Education Curricula (Advanced Track):
 - A minimum score of 80% in the English subject during high school.
- Applicants from Non-UAE Ministry of Education Curricula taught in English:
 - Provide official proof that English was the medium of instruction
- Applicants Following Non-UAE Ministry of Education and Non-English Curricula:
 - Successfully complete an English remedial program determined by the university, or
 - Provide a valid English Language Proficiency Certificate with a minimum score of IELTS Academic (Band 5.0) / Equivalent

The following tests and providers are accepted to demonstrate English language proficiency qualifications.

Test Name	Minimum Score Required	Test Registration Link	Test Score Validity	Test Venues
Institutional Paper-Based TOEFL (ITP)	500	https://www.amideast.org/uae	2 years	CUD accepts the TOEFL ITP score reports of Amideast Offices only.
TOEFL Internet-Based Test (iBT)	61	https://www.ets.org/toefl/test-takers/	2 years	CUD accepts the TOEFL iBT score reports of all approved ETS testing venues.
International English Language Testing System (IELTS Academic) (Paper-Based and Computer-Delivered)	5.0	https://takeielts.british-council.org/ https://ielts.idp.com/	2 years	CUD accepts the IELTS score reports of all approved testing venues.

NOTE: Students applying for the Bachelor of Arts in Creative Industries are required to provide a valid English Language proficiency Certificate with a minimum score of IELTS Academic (Band 5.5) / equivalent

NOTE: Home Edition TOEFL & IELTS (Academic UKVI / Online) examinations are not accepted as an English language proficiency qualification for admission into CUD.

For any support, please contact the Admission and Registration department at admission@tud.ac.ae

Attestation and Equivalency –

High School Studies Completed Inside UAE

If you completed your high school education in the UAE, you should take the following steps to submit your equivalency.

— STEP 1: Obtain Documents

Obtain your official transcripts and certificates/ Diploma from you last 3 years of schooling, complete with signatures and stamps.

— STEP 2: Attestation

Ensure that the documents are attested by your local educational regulatory authority:

- **Abu Dhabi** –Department of Education and Knowledge (ADEC)
- **Dubai** – Knowledge and Human Development Authority (KHDA)
- **Sharjah** – Sharjah Private Education Authority (SPEA)
- **Other Emirates** – Ministry of Education

Note: A legal translation will be required for any certificates or transcripts issued in a language other than Arabic or English.

— STEP 3: Equivalency

After receiving the attestations, you can apply for the Equivalency Certificate online via the below link <https://www.moe.gov.ae/en/EServices/ServiceCard/pages/CertEquivalent.aspx>

Once you have accessed the link, please follow the steps below to proceed with your application:

1. Select your curriculum and input relevant details (i.e., American curriculum, British curriculum, etc.)
2. View the list of documents required for your equivalency application related to the completed high school curriculum studied.

To Start the Application for General Education Equivalency:

- Log in to your account using UAE PASS.
- Fill out your Certificate Details and Upload the required documents.
- Submit your application for review.
- You may be asked to provide any additional documents (If you do not provide the required additional documents within 7 days, your application will be closed. MOE team will contact you three times before they close your application.)
- The request for additional documents will be communicated through the email address used in the application and SMS through the phone number used in the application.
- Once your application is ready for payment, you will receive a notification. This will also be communicated through the email address used in the application and SMS through the phone number used in the application.
- Log in to your account and pay.
- You will then receive your General Education equivalency outcome.

— STEP 4: Submission

Please forward a clear scanned copy of your High School Equivalency Certificate or equivalency application receipt to the Admission Department at admission@tud.ac.ae to be uploaded to your student record and marked as Equivalency Certificate in process.

Alternatively, you may visit the Admission Department in person at the HUB Campus, first floor. Our team will be happy to assist you with the submission process and address any queries you may have.

For any support, please contact the Admission and Registration department at admission@tud.ac.ae

Attestation and Equivalency –

High School Studies Completed Outside UAE

If you completed your high school education outside the UAE, you should take the following steps to submit your equivalency.

— STEP 1: Obtain Documents

Obtain your official transcripts and certificates/ Diploma from you last 3 years of schooling, complete with signatures and stamps.

— STEP 2: Attestation

Submit your official transcripts and certificates/Diploma to the Ministry of Education in the country of graduation.

Note: A legal translation will be required for any certificates or transcripts issued in a language other than Arabic or English.

— STEP 3: MOFA Attestation

Submit attested official transcripts and certificates/Diploma to MOFA in the country of graduation for attestation.

— STEP 4: UAE Embassy or Consulate Attestation

Submit attested official transcripts and certificates/Diploma to the UAE Embassy or Consulate in the country of graduation for attestation.

— STEP 5: Final MOFA Attestation

Submit attested official transcripts and certificates/Diploma to the UAE Ministry of Foreign Affairs (MOFA).

— STEP 6: Equivalency

Once all the attestations are complete, you can apply for the Equivalency Certificate online via the below link <https://moe.gov.ae/en/EServices/ServiceCard/pages/CertEquivalent-Out.aspx>

Once you have accessed the link, please follow the steps below to proceed with your application:

1. Select your curriculum and input relevant details (i.e., American curriculum, British curriculum, etc.)
2. View the list of documents required for your equivalency application related to the completed high school curriculum studied.

To Start the Application for General Education Equivalency:

- Log in to your account using UAE PASS.
- Fill out your Certificate Details and Upload the required documents.
- Submit your application for review.
- You may be asked to provide any additional documents (If you do not provide the required additional documents within 7 days, your application will be closed. MOE team will contact you three times before they close your application.)
- The request for additional documents will be communicated through the email address used in the application and SMS through the phone number used in the application.
- Once your application is ready for payment, you will receive a notification. This will also be communicated through the email address used in the application and SMS through the phone number used in the application.
- Log in to your account and pay.
- You will then receive your General Education equivalency outcome. .

— STEP 7: Submission

Please forward a clear scanned copy of your High School Equivalency Certificate or equivalency application receipt to the Admission Department at admission@tud.ac.ae to be uploaded to your student record and marked as Equivalency Certificate in process.

Alternatively, you may visit the Admission Department in person at the HUB Campus, first floor. Our team will be happy to assist you with the submission process and address any queries you may have.

For any support, please contact the Admission and Registration department at admission@tud.ac.ae

Placement Tests

The placement tests ensure that you are placed in courses that align with your current proficiency to support your academic success and ensure a smooth transition into academic life.

Placement tests are conducted in:

- Math
- Physics
- English

To book your placement tests, please email admission@tud.ac.ae

Transfer Admissions

To transfer your studies to CUD from another institution, you will need to meet the following conditions and criteria.

- Students must be transferring from UAE institutions recorded in the National Register of Licensed HEIs, or other organizations in the UAE approved by the CAA, or recognized institutions of higher learning located outside the UAE.
- Students must be transferring from other institutions into a program in the same field of study and should be in good academic standing (a minimum CGPA of 2.0 on a 4.0 scale, or equivalent) demonstrated by the certified transcripts or other evidence.
- The course credits will be considered for transfer if the courses are relevant to the receiving degree that provides equivalent learning outcomes and in which the applicant has earned a grade of C (2.0 on a 4.0 scale) or better.
- The course learning outcome and content should match at least 70% of that of the CUD course.
- The maximum number of credits an applicant may transfer will not exceed 50% of the total number of credits required for graduation of the program.

For further information related to transfer admission, please visit CUD Undergraduate Handbook

<https://www.tud.ac.ae/downloads/undergraduate-handbook>

or contact your personal enrolment advisor at apply@tud.ac.ae



Celebrate Diversity
120+ Nationalities

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Undergraduate Guide

Codes of Conduct

All students are expected to adhere to campus guidelines at all times. As members of the CUD community, it is our shared responsibility to maintain a safe, respectful, and inclusive campus environment. Following CUD's campus rules is not only a matter of personal responsibility but also reflects on the integrity and values of our university.

All students are expected to adhere to campus guidelines at all times.

Campus Rules and Code of Conduct:

1- Dress Code: All students must follow CUD's dress code and respect the UAE's cultural values and societal expectations. If you are not dressed appropriately, CUD security may deny you access to campus.

2- Smoke-Free Zone: CUD maintains a strictly smoke-free campus policy. Smoking and vaping are strictly prohibited indoors across the campus, including in washrooms, classrooms, and recreational areas. This prohibition also extends to all campus entrances and exit points, both indoors and outdoors.

To further protect the health of our community and reduce exposure to secondhand smoke, we strongly advise students not to smoke or vape within 10 meters of any doors, entrances, or main access points to campus buildings. Secondhand smoke can pose health risks, especially to those with respiratory sensitivities, so we encourage everyone to be mindful and considerate of others.

3- Behavioural Expectations: CUD has zero tolerance for any type of harassment. Behaviour such as bullying, harassment, fighting, verbal or physical violence, or any form of intimidation will not be tolerated.

4- Personal Responsibility: You are responsible for the safekeeping of your personal belongings. The university does not assume liability for any lost or stolen items.

Consequences for Violations

Non-compliance with CUD's policies will be taken seriously. Continued violations or disregarding university regulations may lead to further disciplinary actions, as outlined in the Student Handbook.

For detailed information, please review the CUD Student Handbook or contact the Student Affairs Office.



Orientation

Your university experience will begin with a three-stage orientation.

Step 1: Attend Orientation

Orientation Session: As a new student you are required to attend an orientation session. This includes important information about the academic calendar, campus resources, and student services.

Meet Your Professors and Peers: Get a chance to meet fellow students and professors in your program during the orientation.

Step 2: Get Your Student ID and Campus Access

New students should apply for student ID cards at the stationary office in HUB Campus, ground floor. This card will grant you access to various campus facilities.

Step 3: Set Up Your CUD Email Account

New students will be given a CUD student email account. You should check this regularly for updates on assignments, events, and other important announcements.

For any support, please contact ICT department at icthelpdesk@tud.ac.ae

Academic Life

Once you have registered and completed your orientation, you will be ready to settle into academic life.

At Canadian University Dubai, our academic year is divided into 2 main semesters – Fall and Spring – and an optional Summer semester.

Attend Classes

- Classes begin according to the academic calendar. Make sure to attend your first class and introduce yourself to the faculty and peers.
- If a student is absent for 25% in a course. Failure of attendance will result in 'FA' grade (fail of attendance).
- For the CUD academic calendar, please visit <https://www.tud.ac.ae/academic-calendar>
- For more information about the attendance policy, please visit <https://www.tud.ac.ae/downloads/undergraduate-handbook>

Access Learning Materials & Outlook 365 (Student Email)

- MyCUD (Moodle): All course-related materials, such as lecture slides, readings, and assignments, will be available on MyCUD (Moodle). Log in regularly to stay updated on assignments and exams
<https://my.tud.ac.ae/login/index.php>
Access by: ***StudentIDnumber*@students.tud.ac.ae**
- CUD Student Portal: This contains information such as schedule, ledger, transcript, advisor name, course registration, etc. Access at <https://tudportal.tud.ac.ae/student/login.asp> by Student ID Number only
- Student Email: Communications from university departments such as class changes or cancellations, events, registration, etc. will be communicated through student email.
Access by: ***StudentIDnumber*@students.tud.ac.ae**

For any technical difficulties, please reach out to icthelpdesk@tud.ac.ae

Explore Campus Services

- Library Services: Access online databases, study rooms, and library resources through the CUD library.
- Student Counseling: CUD offers counseling services to support your academic progress. Please contact our Student Counselor, **Ms. Simran Siddiqui**, at Simran.Siddiqui@tud.ac.ae
- Health & wellness: Health insurance is mandatory for students under a CUD visa. Contact our health center at healthcenter@tud.ac.ae
- Career Services: Get career advice, internship opportunities, and job placement assistance through the Career Services Center. Contact our Career Center at studentcareer@tud.ac.ae
- Student Success Center: Seek guidance and support through your personal and academic journey at CUD. Contact our Student Success Center at studentsuccess@tud.ac.ae

Making Friends

CUD is renowned for its vibrant and supportive campus community, which offers a wide range of opportunities to meet new people and make lifelong friendships. Whether it's clubs, sports, or events, we've got something for everyone. You can join academic and social clubs to build a network of peers and participate in events organized by student affairs or your program department to enhance your learning experience.

Contact CUDstudentevents@tud.ac.ae for activities or sports@tud.ac.ae to stay active with sports.

Student Council

- The student council is an elected group of student leaders who are to take care of your interests and help to make your university experience memorable.
- Being on the student council means being part of a tight-knit family, where you get to develop your leadership skills, make new friends, and have a real impact on your university community.
- The student council thrives on collaborating with other university departments and organizations to create unforgettable events and initiatives.
- If you would like to be involved with the student council, send a message to studentcouncil@tud.ac.ae

University Sports

CUD offers students the opportunity for regular sports training, as well as participation in intra and inter-mural competitions, tournaments and events across the UAE.

Our sports programs include:

- Football
- Volleyball
- Basketball
- Table Tennis
- Chess

For any sports-related questions, feel free to reach out at sports@tud.ac.ae

Student Clubs

Find your passion by exploring over 15 clubs and societies at CUD, including:

- Dance
- Music
- Wellness
- CUDcares
- Motor
- Robotics
- Psychology
- Environmental

Have a great idea for a new club? Get in touch with studentservices@tud.ac.ae Additionally, you can refer to the First Year Student Handbook for assistance at https://www.tud.ac.ae/student-life/first_year_experience

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Transfer to Canada

CUD has a wide range of transfer pathways through our partnerships with prestigious higher education institutions in Canada. These partnerships will allow you to explore options like transferring and completing your degree in Canada, taking a semester abroad, or participating in exchange programs with a Canadian or other international partners. Many of our students have successfully transferred to top Canadian universities and built a life in Canada.

For more information, visit the Transfer to Canada Office in the CUD Hub Campus, first floor, or email: tcc@tud.ac.ae

YOUR PORTAL TO
CANADIAN
 EDUCATION

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Departmental Directory

Add 00971 before the number if calling from outside the UAE.

Department	Name	Phone Number	Email	Location
Enrollment	Enrolment Office	800 69283	apply@tud.ac.ae	HUB, ground floor
Admissions	Admissions & Registration Office	047096896 047096885 047096883	admission@tud.ac.ae	HUB, first floor
Registration	Admissions & Registration Office	047096888	ard@tud.ac.ae	HUB, first floor
Student Accounts	Student accounts office	047096199	studentaccounts@tud.ac.ae	HUB, first floor
School of Management	Seba Al Rayes	047096203	seba@tud.ac.ae	MGT, Ground Floor
School of Engineering, Applied Science and Technology	Beverly Van Vuuren	047096218	beverley.vanvuuren@tud.ac.ae	HUB, first floor
School of Communications, Arts and Science	School of Art and Sciences	047096165 047096268	Psychology & Public Health: miryana.ayman@tud.ac.ae Communication & Creative Industries: Lauren.khan@tud.ac.ae	HUB, first floor
Architecture & Interior Design	Prisca Monteiro	047096117	prisca@tud.ac.ae	HUB, first floor
Transfer and Graduate in Canada	Transfer Officer	800 69283	ttc@tud.ac.ae	HUB, first floor
Call Center	Call Centre	047096236	info@tud.ac.ae	HUB, ground floor

Department	Name	Phone Number	Email	Location
ICT	ICT office	047096222	icthelpdesk@tud.ac.ae	HUB, ground floor
Health Center	Karema Kim Mordeno Fabillon	047096207	healthcenter@tud.ac.ae	HUB, ground floor
Learning Resource Center	Library Office	047096260	library@tud.ac.ae	HUB, first floor
Student Affairs	Student Services	047096164 047096187 047096296	studentservices@tud.ac.ae	HUB, ground floor
Student Visa	Said Souakhri	047096184	visa@tud.ac.ae	HUB, first floor
Scholarships	Soumia Boucha Virginio Cortez Ragat	047096164 047096187	scholarship@tud.ac.ae	HUB, ground floor
Accommodation & Transportation	Soumia Boucha Virginio Cortez Ragat	047096164 047096187	housing@tud.ac.ae	HUB, ground floor
Career Services	May El Khoury	047096198	studentcareers@tud.ac.ae	HUB, ground floor

FAQs

Here is your quick reference guide to our most frequently asked questions.

How do I accept my admission offer?

Log in to the CUD portal using the credentials provided in your acceptance email. Learn how to activate your CUD portal account here:

https://www.cud.ac.ae/welcome_boards/activate_your_cud_portal_account

After activation, access the portal here

<https://cudportal.cud.ac.ae/student/login.asp> to accept your acceptance letter.

What documents do I need for admission?

You will need to submit attested official transcripts of last 3 years (Grade 10-11-12) of high school and certificates/Diploma for British System (Completion of Year 13 / Grade 12 of schooling), an Equivalency Certificate from the Ministry of Education (MOE) (Not applicable for the UAE System), proof of English proficiency test (If required), UAE Military Letter (Applicable to male UAE nationals only), Personal photo, Emirates ID and passport copies.

Who can I contact for admission support?

For admissions-related queries, please contact admission@cud.ac.ae

How do I pay my tuition fees?

Payments can be made online through the CUD portal, via your enrolment advisor or visit our student accounts department in HUB campus, first floor. For further assistance, please contact studentaccounts@cud.ac.ae

When can I register for courses?

Once you've paid your tuition fees, our enrolment advisor will guide you to our registration officers who will help you through reviewing the course catalog and registering for classes.

Where can I access my course schedule?

Your course schedule will be available in the 'My Schedule' section of the CUD portal.

How do I book an English proficiency test?

You can book your English Proficiency examinations through one of the accredited centers in UAE, i.e., for IELTS (Academic) British council or IDP Education centers. For TOEFL, Amideast or any accredited center.

***Home Edition TOEFL & IELTS (Academic UKVI - Online) examinations are not accepted as an English language proficiency qualification for admission into CUD**

How can I submit my Equivalency Certificate?

You must get the attestation for your high school transcript (last 3 years) and diploma first then apply for the Equivalency Certificate through moe.gov.ae website.

For further information, please visit the attestations and Equivalency Certificates section.

How do I apply for a student visa?

Please email visa@cud.ac.ae for assistance with the visa process.

Is health insurance mandatory?

Yes, health insurance is required for students under a CUD visa. Please contact the health center at healthcenter@cud.ac.ae for further information regarding health insurance.

Do you provide student accommodation?

Yes, whether you're a UAE resident or an international student, our accommodation offers a clean, safe, and cost-effective living option in Dubai. For further information or inquiries, please contact housing@cud.ac.ae

Do you provide transportation?

We offer convenient transportation services to and from the campus. Our routes include regular trips to Dubai Mall Metro Station, Ajman, and Sharjah, with specified timings to accommodate your schedule. For detailed route and schedule information, please visit

<https://www.cud.ac.ae/life-on-campus/transportation> or contact transportation@cud.ac.ae

FAQs

How do I get my student ID?

Apply for your student ID card at the stationary office in the HUB Building, ground floor.

What resources are available on campus?

Services include library access, counseling, health and wellness support, and career services. For specific queries:

Library: Visit the library section on campus.

Counseling: Contact Simran.Siddiqui@cu.ac.ae

Career Services: Email studentcareer@cu.ac.ae

How do I join clubs or sports activities?

Explore various clubs and sports programs by contacting studentservices@cu.ac.ae or sports@cu.ac.ae

How do I meet new people?

Attend orientation, join student clubs, and participate in campus events. Consider joining the Student Council by contacting studentcouncil@cu.ac.ae



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